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Revenue Impact Analysis of E/M Coding Changes 2023



E/M Revisions and Deletions • Categories affected for 2023 • Deleted codes • 2023 Revisions • Different Sections of E/M **E/M Evaluation and Management Guidelines** • Initial and Subsequent Services • History and Physical • Initial and Subsequent Services Agenda • E/M Key Elements - MDM • Time • Time: Coding Requirements • Sample ED Calculator 2023 **Revenue Impact** • Revenue Impact Due to Conversion Factor • ED Quality Graph - Case study • Revenue Impact Due to Key Documentation Deficiencies Q&A



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E/M Milestones

1995







- Introduction of 95 guidelines by CMS
- Key Elements: History, Examination MDM and Time
- Addition of 97 guidelines by CMS for specialists
- Examination defined

 extensively based on the
 organ system as clinical
 bullets to support
 specialist exams

- 2021 guidelines for office visits by AMA
- AMA redefined medical decision making guideline for 2021







- MDM and Time as key components by AMA
- History and examination no longer considered as an element in selection of E/M service codes

E/M Categories Effected for 2023

Office or Other Outpatient Services

Hospital Inpatient and **Observation Care Services**

Emergency Department Services



Prolonged Service With or Without Direct Patient Contact on the Date of an Evaluation and Management Service





Home or Residence Services





2023 - E/M Revisions | A Quick Snapshot

- Revision of Hospital Inpatient and Observation Care Services E/M codes 99221-99223, 99231-99239 and guidelines
- Revision of Consultations E/M codes 99242-99245, 99252-99255 and guidelines
- Revision of Emergency Department Services E/M codes 99281-99285 and guidelines
- Revision of Nursing Facility Services E/M codes 99304-99310, 99315, 99316 and guidelines
- Revision of Home or Residence Services E/M codes 99341, 99342, 99344, 99345, 99347-99350 and guidelines
- Revision of guidelines for Prolonged Services E/M codes 99358, 99359, 99415, 99416
- Revision of Prolonged Services E/M code 99417 and guidelines



2023 E/M Deleted Codes | Quick Snapshot

- Deletion of Hospital Observation Services E/M codes 99217-99220
- Deletion of Consultations E/M codes 99241 and 99251
- Deletion of Nursing Facility Services E/M code 99318
- Deletion of Domiciliary, Rest Home (eg, Boarding Home), or Custodial Care Services E/M codes 99324-99238, 99334-99337, 99339, 99340
- Deletion of Home or Residence Services E/M code 99343
- Deletion of Prolonged Services E/M codes 99354-99357





Hospital Observation Services

Observation Care Discharge Services

• (99217 has been deleted. To report observation care discharge services, see 99238, 99239)

Initial Observation Care

• New or Established Patient (99218, 99219, 99220 have been deleted. To report initial observation care, new or established patient, see 99221, 99222, 99223)

Subsequent Observation Care

• (99224, 99225, 99226 have been deleted. To report subsequent observation care, see 99231,99232, 99233)

Coding Tips

- For a patient admitted and discharged from hospital inpatient or observation status on the same date, report 99234, 99235, 99236, as appropriate
- When using MDM or total time for code selection, a continuous service that spans the transition of two calendar dates is a single service and is reported on one calendar date





Hospital Observation Services

Initial Hospital Inpatient or Observation Care		
Medical Decision Making	Time Based	
Straight forward or Low	40 Minutes	
Moderate	55 Minutes	
High	75 Minutes	
-	Straight forward or Low Moderate	

ecision Making orward or Low	Time Based 25 Minutes
orward or Low	25 Minutes
oderate	35 Minutes
High	50 Minutes
	oderate High ger, use prolonged services code 99418

Hospital Inpatient or Observation Care Services (Including Admission and Discharge Services		
CPT	Medical Decision Making	Time Based
99234	Straight forward or Low	45 Minutes
99235	Moderate	70 Minutes
99236	High	85 Minutes
For services of 100 minutes or longer, use prolonged services code 99418		



Consultations

king Time Based
20 Minutes
30 Minutes
40 Minutes
50 Minutes
olor

Inpatient or Observation Consultations		
CPT	Medical Decision Making	Time Based
99252	Straight forward	35 Minutes
99253	Low	45 Minutes
99254	Moderate	60 Minutes
99255	High	80 Minutes
	For services of 95 minutes or longer, use prolonged services code 9941	8



Emergency Departments

Emergency Department		
CPT	Medical Decision Making	Time
99281	Face to Face by clinical staff	Not applicable
99282	Straight forward	Not applicable
99283	Low	Not applicable
99284	Medium	Not applicable
99285	High	Not applicable

Tip: If a patient is seen in the emergency department for the convenience of a physician or other qualified health care professional, use office or other outpatient services codes (99202-99215)

Nursing Facilty Care

Initial Nursing Facility Care		
СРТ	Medical Decision Making	Time Based
99304	Straight forward or Low	25 Minutes
99305	Moderate	35 Minutes
99306	High	45 Minutes
99306	High For services of 60 minutes or longer, use prolonged services code 99418	

Subsequent Nursing Facility Care		
СРТ	Medical Decision Making	Time Based
99307	Straight forward or Low	10 Minutes
99308	Low	15 Minutes
99309	Moderate	30 Minutes
99310	High	45 Minutes
	For services of 60 minutes or longer, use prolonged services code 99418	

Nursing Facility Discharge Services		
СРТ	Medical Decision Making	Time Based
99315	Discharge management	< 30 Minutes
99316	Discharge management	> 30 Minutes



Home and Residence Services

Initial Nursing Facility Care		
CPT	Medical Decision Making	Time Based
99341	Straight forward	15 Minutes
99342	Low	30 Minutes
99344	Moderate	60 Minutes
99345	High	75 Minutes
	(For services 90 minutes or longer, see prolonged services code 99417)	

Home or Residence Services- Established Patient		
CPT	Medical Decision Making	Time Based
99347	Straight forward	20 Minutes
99348	Low	30 Minutes
99349	Moderate	40 Minutes
99350	High	60 Minutes
	(For services 75 minutes or longer, see prolonged services code 99417)	



Prolo	nged Service on Date Other Than the Face Management Service Without Direct F	
CPT	Medical Decision Making	
99358	N/A	
(+) 99359	N/A	

Tips:

- Use 99359 in conjunction with 99358
- Do not report 99358, 99359 on the same date of service as

99202, 99203, 99204, 99205, 99212, 99213, 99214, 99215, 99221,99222, 99223, 99231, 99232, 99233, 99234, 99235, 99236, 99242, 99243, 99244, 99245, 99252, 99253, 99254, 99255, 99281, 99282, 99283, 99284, 99285, 99304, 99305, 99306, 99307, 99308, 99309, 99310, 99341, 99342, 99344, 99345, 99347, 99348, 99349, 99350, 99417, 99418, 99483





Evaluation and

ontact

Time Based

First 60 Minutes

Additional 30 Minutes

Total Duration of Prolonged Services Without Direct Face-to-Face Contact	C
Less than 30 Minutes	Not reported separately
30-70 Minutes (30 min 1 hr. 14 min.)	99358 x 1
75-104 Minutes (1 hr. 15 min 1 hr. 44 min.	99358 x 1 and 99359 x 1
105 Minutes or more (1 hr. 45 min. or more)	99358 x 1 and 99359 x 2 or i
	•





Code(s)

more for each additional 30 mins

Prolonged Clinical Staff Services With Physician or Other Qualified Health		
СРТ	Medical Decision Making	
(+)99415	N/A	
(+) 99416	N/A	

Tips:

- Use 99416 in conjunction with 99415
- Do not report 99416 in conjunction with 99417
- The starting point for 99415 is 30 minutes beyond the typical clinical staff time for ongoing assessment of the patient during the office visit. The Reporting Prolonged Clinical Staff Timetable provides the typical clinical staff times for the office or other outpatient primary codes, the range of time beyond the clinical staff time for which 99415 may be reported, and the starting point at which 99416 may be reported
- Use 99415 in conjunction with 99202, 99203, 99204, 99205, 99212, 99213, 99214, 99215
- Do not report 99415 in conjunction with 99417





th Care Professional Supervision

Time Based

First 60 Minutes

Additional 30 Minutes

	Reporting	g Prolonged Clinical Staff Time
Code	Typical Clinical Staff Time	99451 Time Range (Minutes)
99202	29	59 -103
99203	34	64 - 108
99204	41	71 - 155
99205	46	76 - 120
99211	16	46 - 90
99212	24	54 - 98
99213	27	57 -101
99214	40	70 - 114
99215	45	75 - 119

99416 Start Time (Minutes)
104
109
116
121
91
99
102
115

120<



Prolonged Service With or Without Direct Patient Contact on the Date of an Office or Other Outpatient Service and Inpatient services		
CPT	Medical Decision Making	Time Based
(+)99417	N/A	15 Minutes
(+) 99418	N/A	15 Minutes

Tips:

- Use 99417 in conjunction with 99205, 99215, 99245, 99345, 99350, 99483
- Do not report 99417 on the same date of service as 90833, 90836, 90838, 99358, 99359, 99415, 99416
- Do not report 99417 for any time unit less than 15 minutes- View Table
- Use 99418 in conjunction with 99223, 99233, 99236, 99255, 99306, 99310
- Do not report 99418 on the same date of service as 90833, 90836, 90838, 99358, 99359
- Do not report 99418 for any time unit less than 15 minutes





Total Duration of the New Patient Office or Other Outpatient Services (use with 99205)	C
Less than 75 Minutes	Not reported seperately
70 - 89 Minutes	99205 x 1 and 99417 x 1
90 - 104 Minutes	99205 x 1 and 99417 x 2
105 Minutes or More	99205 x 1 and 99417 x 3 or n
Total Duration of Established Patient Office or Other Outpatient Services (use with 11215)	Code(s)
Less than 55 Minutes	Not reported seperately
55 - 69 Minutes	99215 x 1 and 99417 x 1
70 - 84 Minutes	99215 x 1 and 99417 x 2
85 Minutes or More	99215 x 1 and 99417 x 3 or n
Total Duration of Office or Other Outpatient Services (use with 99245)	Code(s)
Less than 70 Minutes	Not reported seperately
70 - 84 Minutes	99245 x 1 and 99417 x 1
80 - 99 Minutes	99245 x 1 and 99417 x 2
100 Minutes or More	99245 x 1 and 99417 x 3 or n



ode(s)
nore for each additional 15 mins
nore for each additional 15 mins
nore for each additional 15 mins <



E/M Guidelines - New and Established Patients

New patient

A new patient is one who has not received any professional services from the physician or other qualified health care professional or another physician or other qualified health care professional of the exact same specialty and subspecialty who belongs to the same group practice, within the past three years



Established patient

An established patient is one who has received professional services from the physician or other qualified health care professional or another physician or other qualified health care professional of the exact same specialty and subspecialty who belongs to the same group practice, within the past three years





Coding tip

Physician part of same Taxonomy ID would be considered synonymous to Sub-specialty



E/M Guidelines - Initial and Subsequent Services

Initial Services

Initial service is when the patient has not received any professional services from the physician or other qualified health care professional or another physician or other qualified health care professional of the exact same specialty and subspecialty who belongs to the same group practice, during the inpatient, observation, or nursing facility admission and stay.

Subsequent Services

A subsequent service is when the patient has received professional service(s) from the physician or other qualified health care professional or another physician or other qualified health care professional of the exact same specialty and subspecialty who belongs to the same group practice, during the admission and stay.





E/M Key Elements - History and Physical

E/M codes that have levels of services include a medically appropriate history and/or physical examination when performed

The nature and extent of the history and/or physical examination are determined by the treating physician or other qualified healthcare professional reporting the service. The care team may collect information, and the patient or caregiver may supply information directly (e.g., by electronic health record [EHR] portal or questionnaire) that is reviewed by the reporting physician or other qualified health care professional

The extent of history and physical examination is not an element in selecting the level of these E/M service codes

Level of MDM (Based on 2 of 3 Elements of MDM)	Number and Complexity of Problem Addressed	Amount and/or Complexity of Data to be Reviewed and Analyzed *Each unique test, order, or document contributes to the combination or 2 of combination of 3 in category in 1 below.
Straightforward	Minimal 1 self-limited or minor problems 	Minimal or none
Low	Low 2 or more self-limited or minor problems 1 stable chronic illness 1 acute, uncomplicated illness or inquiry 1 stable acute illness 1 acute, uncomplicated illness or injury requiring hospital inpatient or observation level of care 	 Limited (Must meet the requirements of at least 1 of the 2 categories) Category 1: Tests and documents Any combination of 2 from the following: Review of prior external note(s) from each unique source Review of the result(s) of each unique test Ordering of each unique test Category 2: Assessment requiring an independent historian(s) For the categories of independent interpretation of tests and discussion of management or test interpretation, see moderate or high)
Moderate	 Moderate 1 or more chronic illness with exacerbation, progression or side effects of treatment 2 or more stable chronic illnesses 1 undiagnosed new problem with uncertain prognosis 1 acute illness with systemic symptoms 1 acute complicate injury 	 Moderate (Must meet the requirements of at least 1 of the 3 categories) Category 1: Tests, documents or independent historian(s) Any combination of 3 from the following: Review of prior external note(s) from each unique source Review of the result(s) of each unique test Ordering of each unique test Assessment requiring an independent historian(s) OR Category 2: Independent interpretation of tests Independent interpretation of a test performed by another physician/other qualified health care professional (not separately reported) OR Category 3: Discussion of management or test interpretation Discussion of management or test interpretation with external physician/other qualified health care professional/appropriate source (not separately reported)
High	 High 1 or more chronic illness with severe exacerbation, progression, or side effects of treatment. OR 1 acute or chronic illness or injury that poses a threat to life or bodily function 	 Extensive (Must meet the requirements of at least 2 out of 3 categories) Category 1: Tests, documents or independent historian(s) Any combination of 3 from the following: Review of prior external note(s) from each unique source Review of the result(s) of each unique test Ordering of each unique test Assessment requiring an independent historian(s) Category 2: Independent interpretation of tests Independent interpretation of a test performed by another physician/other qualified health care professional (not separately reported) Category 3: Discussion of management or test interpretation Discussion of management or test interpretation with external physician/other qualified health care professional/appropriate source (not separately reported)

Risk of Complications and/or Morbidity or Morality of Patient Management

Minimal risk of morbidity from additional diagnostics testing ot treatment

Low risk of morbidity from additional diagnostic testing of treatment

Moderate risk of morbidity from additional diagnostics testing or treatment

Examples only:

- Prescription drug maintenance
- · Decision regarding minor surgery with identified patient or procedure risk factor
- Decision regarding elective major surgery without identified patient or procedure risk factors
- · Diagnosis or treatment significantly limited by social determinations of health

High risk of morbidity from additional diagnostics testing of treatment

Examples only:

- · Drug therapy requiring intensive monitoring for toxicity (i.e., INR for patient on Coumadin)
- · Glucose levels and electrolytes do not qualify
- Decision regarding elective major surgery surgery with identified patient or procedure risk factor
- Decision regarding emergency major surgery
- · Decision regarding hospitalization or escalation of hospital level care
- Decision not to resuscitate or to deescalate care because of poor prognosis
- Parenteral controlled substances

	Number and Complexity of Problems Addressed at the
Straight Forward	1 Self-limited or minor problem
Low	2 or more self-limited or minor problems
	1 Stable chronic illness
	1 Acute, uncomplicated illness or injury
	1 Stable, acute illness
	1 Acute, uncomplicated illness or injury requiring hospital inpat
	1 or more chronic illnesses with exacerbation, progression, or s
	2 or more stable chronic illnesses
Moderate	1 Undiagnosed new problem with uncertain prognosis
	1 Acute illness with systemic symptoms
	1 Acute complicated injury
High	1 or more chronic illnesses with severe exacerbation, progressi
	1 Acute or chronic illness or injury that poses a threat to life or

Tip: Lab panels are considered as single test

e Encounter

atient or observation level of care

side effects of treatment

sion, or side effects of treatment

or bodily function





Amount and/or Complexity of Data to Be Reviewed and Analyzed	
Straight Forward	Minimal or none
Low	(Must meet the requirements of at least 1 out of 2 categories)
Moderate	(Must meet the requirements of at least 1 out of 3 categories)
High	Extensive (Must meet the requirements of at least 2 out of 3 categories)

	Categories
Category 1	Review of prior external note(s) from each unique source Review of the result(s) of each unique test Ordering of each unique test Assessment requiring an independent historian(s)
Category 2	Independent interpretation of a test performed by another pl professional (not separately reported)
Category 3	Discussion of management or test interpretation with externa care professional/appropriate source(not separately reported



physician/other qualified health care

nal physician/other qualified health d)

Risk of Complications and/or Morbidity or Mortality of PatherMinimalRest; Gargles; Elastic bandages; Superficial dressings; OtherMinor surgery with no identified risk factorsMinor surgery with no identified risk factorsPhysical therapyOccupational therapyIV fluids without additivesOther low risk testing or treatment								_	_			_																																	
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Decision regarding minor surgery with identified patient or p	ardi	Decisior	ior	on	on	n١	ır	re	re	e	g	şa	arc	di	in	ng	3	m	ni	in	10	0	r	รเ	Jr	g	er	ſ	v	vit	th	i	de	en	ti	fie	ec	11	ba	ie	nt	0	r p	ore	DC
Moderate Decision regarding elective major surgery without identified	ardi	Decisior	ior	on	on	n I	ı r	re	re	e	g	şa	arc	di	in	ng	3	e	le	e	c	ti	iv	/e	n	na	ajo	or	s	u	rg	e	ry	v	vi	th	0	u	t io	ler	nti	fie	ed	р	at
Diagnosis or treatment significantly limited by social determ	trea	Diagnos	ios	osi	si	sis	is	S (0	0	or	r t	tre	e	a	tr	m	ne	er	nt	t	s	ię	gn	hif	ic	a	n	tly	1	in	ni	te	d	b	y	s	00	ia	l d	et	er	m	in	ar
Other moderate risk testing or treatment	rate	Other m	r m	m	ma	no	00	bo	d	de	e	era	at	te	; I	ri	s	k	t	e	es	st	tin	ng	3 (or	• t	re	ea	tr	n	er	nt	8											
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Decision regarding emergency major surgery	ardi	Decisior	ior	on	on	nı	ı r	re	re	e	g	şa	arc	di	in	ng	3	e	n	n	e	er	g	e	nc	су	r	na	aje	or	S	u	rg	,e	ry										
High Decision regarding hospitalization or escalation of hospital l	ardi	Decisior	ior	on	on	nı	n	re	re	e	g	ga	arc	di	in	ng	3	h	10	s	sp	pi	it	al	iz	at	tio	o	1	or	e	s	ca	ala	ati	io	n	0	fh	os	pi	ta	e	ev	el
Decision not to resuscitate or to deescalate care because of	t to	Decisior	ior	on	on	nı	n	n	n	10	ot	t f	tc	0	re	es	รเ	u	s	ci	it	ta	at	e	0	r	to	0	de	ee	s	ca	la	te	e o	ca	re	e I	be	cai	IS	e o	of	p	00
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Time

Count time spent on activities

Physician or other qualified health care professional time includes the following activities, when performed

- Preparing to see the patient (eg, review of tests)
- Obtaining and/or reviewing separately obtained history
- Performing a medically appropriate examination and/or evaluation
- Counseling and educating the patient/family/caregiver
- Ordering medications, tests, or procedures
- Referring and communicating with other health care professionals (when not separately reported)
- Documenting clinical information in the electronic or other health record
- Independently interpreting results (not separately reported) and communicating results to
- The patient/family/caregiver care coordination (not separately reported)

Do not count time spent on the following

- The performance of other services that are reported separately
- Time spent on travel
- Teaching that is general and not limited to discussion that is required for the management of a specific patient

Limitations

• Time is not a descriptive component for the emergency department levels of E/M servicest





Time: Coding Requirements

- When time is used for reporting E/M services codes, the time defined in the service descriptors is used for selecting the appropriate level of services
- Report the total time spent on the date of encounter includes Face to Face and non face to face time spent on patient and/or family or caregiver by Physician or QHCP
- A shared or split visit is defined as a visit in which a physician and other qualified health care professional(s) both provide the face-to-face and non-face-to-face work related to the visit. When time is being used to select the appropriate level of services for which time-based reporting of shared or split visits is allowed, the time personally spent by the physician and other qualified health care professional(s) assessing and managing the patient and/or counseling, educating, communicating results to the patient/family/caregiver on the date of the encounter is summed to define total time



Sample ED Calculator 2023

Type of service	Emergency Department Services (ED/
Type of visit	New or Established Patient
Service provided	Emergency
Number and Complexity of Problems Addressed	Minimal/Low/ Moderate
Amount and/or Complexity of Data to be Reviewed and Analyzed	Minimal/Low/Moderate/High
Risk of Complications and/or Morbidity or Mortality of Patient Management	Minimal/ Low/Moderate/High
Medical Decision Making	99282 - SF; 99283-Low; 99284 -Mo
Total Face -to-Face Time (in min.)	Time is not a descriptive component f levels of E/M services



/ER)
oderate; 99285- High
for the emergency department



Revenue Impact Due to Conversion Factor

- CMS Conversion factor for 2023 decreased by 2.1% from the 2022 conversion factor
- CMS conversion factor for 2023 is \$ 33.887, a 2.1% decrease from \$34.6062
- E/M categories have marginal increased \$ value for Subsequent care services (99231 to 99233), Hospital

Discharge services (99238 to 99239), and Nursing facility services (99304 to 99316)

E/M Categories	Sum of RVU Variation	Sum of \$ Variation
consultation services	2.22	-99.423934
Emergency Department services	0.21	-16.261992
Home Services	1.28	-63.572326
Hospital Inpatient Services	0.13	-32.072456
Nursing Facility	-3.19	89.514018
Office or Outpatient Services	1.92	-14.048222
Preventive services	0.13	-51.262566
Prolonged services	-0.71	18.365432
Grand Total	1.99	-168.762046



Revenue Impact Due to Conversion Factor

E/M Categories	СРТ	Utilization %	2022 \$ Value	2023 \$ Value	2022 Revenue	2023 Revenue	Revenue Impact
Office or Outpatient Services - New	99202	9.73%	\$ 74.06	\$ 72.86	₹ 720.31	₹ 708.64	₹ 11.67
Office or Outpatient Services - New	99203	37.93%	\$ 113.85	\$ 112.84	₹ 4,318.52	₹ 4,280.21	₹ 38.31
Office or Outpatient Services - New	99204	39.52%	\$ 169.57	\$ 167.40	₹ 6,701.09	₹ 6,615.43	₹ 85.66
Office or Outpatient Services - New	99205	12.83%	\$ 224.25	\$ 220.94	₹ 2,876.06	₹ 2,833.69	₹ 42.37
Office or Outpatient Services - Established	99211	2.77%	\$ 23.53	\$ 23.38	₹ 65.10	₹ 64.68	₹ 0.42
Office or Outpatient Services - Established	99212	9.74%	\$ 57.45	\$ 56.93	₹ 559.60	₹ 554.57	₹ 5.02
Office or Outpatient Services - Established	99213	39.48%	\$ 92.05	\$ 90.82	₹ 3,634.10	₹ 3,585.35	₹ 48.75
Office or Outpatient Services - Established	99214	38.44%	\$ 129.77	\$ 128.43	₹ 4,988.61	₹ 4,937.07	₹ 51.54
Office or Outpatient Services - Established	99215	9.57%	\$ 183.07	\$ 179.94	₹ 1,752.50	₹ 1,722.58	₹ 29.92





Revenue Impact Due to Conversion Factor

E/M Categories	СРТ	Utilization %	2022 \$ Value	2023 \$ Value	2022 Revenue	2023 Revenue	Revenue Impact
Emergency Department Services	99281	0.23%	₹ 22.15	₹ 11.86	₹ 4.99	₹ 2.67	₹ 2.32
Emergency Department Services	99282	3.44%	₹ 42.91	₹ 42.02	₹ 147.41	₹ 144.35	₹ 3.06
Emergency Department Services	99283	28.36%	₹ 73.02	₹ 72.18	₹ 2,070.96	₹ 2,047.16	₹ 23.81
Emergency Department Services	99284	34.15%	₹ 123.20	₹ 121.32	₹ 4,207.68	₹ 4,143.40	₹ 64.27
Emergency Department Services	99285	33.82%	₹ 178.91	₹ 176.55	₹ 6,051.56	₹ 5,971.68	₹ 79.88





Revenue Impact Due to Key Documentation Deficiencies

Below documentation deficiencies on MDM could lead to potential down code E/M Levels

- Time
- Orders
- Review of Orders
- Independent Historian
- Discussion of management or test interpretation with an external physician/or Other qualified physicians
- Independent interpretation of tests performed by another physician/ or other qualified physicians Risk scores from
- Risk scores from an evidence-based risk calculator
- Documenting social determinants of health



Other qualified physicians qualified physicians Risk scores from



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Thank you!

